



SURGE MEDIA

Powerful Online Solutions

HOSTING

Price List



Document Control

Release history

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Surge Media	01/02/2016	2.2

Confidentiality

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Hosting with Pantheon

When hosting with us you are assured that you are dealing with best of breed hosting solutions providers for WordPress Websites: Pantheon. Today, Pantheon is running at 50 million page views a month across 35 million URLs, 40 terabytes of images, 500 terabytes of video, 6 million registered users, 15 million articles.

Pantheon is the world's fastest hosting for Drupal and WordPress. It comes down to super-efficient container-based platform. Multiple independent benchmarks have compared Pantheon with other providers, and we consistently come out on top.



Pricing structure*

Personal Plan	Professional	Business
Up to 10,000 monthly pageviews	Up to 100,000 monthly pageviews	Up to 500,000 monthly pageviews
Up to 5GB storage	Up to 20GB storage	Up to 30GB storage
1 Week Automated Backup Retention	2 Weeks Automated Backup Retention	1 Month Automated Backup Retention
	HTTPS*	HTTPS*
\$25 USD per month	\$100 USD per month	\$400 USD per month

*View online overview for full comparison of all features: <https://pantheon.io/pricing-comparison>



SURGE
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MAINTENANCE & SUPPORT

Price List

Maintenance & Support Solutions



Account recovery

In the event of your website crashing you want to make sure that you can revert back to a previous stored version of your website (our hosting facilities store daily backups for 7 days). As part of all our maintenance packages your website will be recovered by one of our support specialists and have it back up and running in no-time.



CMS and Plugin updates

To improve the security of your websites Content Management System (CMS) it is key to keep your CMS version and its plugins up to date. As part of all our maintenance packages you will have our maintenance team monitoring your websites CMS and plugin version and action any updates as soon as they are required.



Advanced Security configurations

As part of your hosting setup our maintenance specialists will carry out hosting configuration changes (hardening) that minimize the risk of malicious attacks.



CloudFlare

Once your domain name is routed through CloudFlare, CloudFlare will automatically optimize the delivery of your web pages so your visitors get the fastest page load times and best

performance. CloudFlare also block threats and limit abusive bots and crawlers from wasting your bandwidth and server resources. The result: CloudFlare-powered websites see a significant improvement in performance and a decrease in spam and other attacks (<https://www.cloudflare.com/>).



SSL

SSL adds an additional layer of security for your visitors coming to your website. Add SSL with a single click without requiring you to change your existing configuration. CloudFlare makes it extremely easy to extinguish the FireSheep! (<https://www.cloudflare.com/ssl/>)



Pingdom

With Pingdom's website monitoring, you'll be the first to know when your website is down or if a transaction is slow or broken. Pingdom can also help you deliver a higher quality web experience using data from our real user monitoring service (<https://www.pingdom.com/>).



Priority Support

With Priority Support you will get access to our website maintenance and support team at a discounted rate of \$90/hour and your job request will be put first in queue.

Maintenance and Support pricing

	APP MANAGER	APP MANAGER PLUS	PRIORITY
	The App Manager will give you peace of mind that your application and all plugins are kept up to date	The App Manager PLUS has the added security features of CloudFlare Pro and website security enhancements.	In addition to App Manager Plus this package includes discounted access to our team of specialists to process changes and other website maintenance requests.
Account recovery from backup	Included	Included	Included
CMS version and plugin updates	Included	Included	Included
Security hardening services	X	Included	Included
CloudFlare	FREE Plan	PRO plan	Included
Pingdom Uptime monitoring	X	Included	Included
CloudFlare SSL	Included	Included	Included
1 hour priority support per month.	X	X	Included
	\$270/year + gst	\$430/year + gst	\$970/year + gst

Hosting Setup Charges

Hosting setup & CSM Account configuration

- DNS management
- Configure backups

\$75 + gst

Microsoft Exchange 365 OR Google Business Apps setup

- Account configuration
- DNS configuration to re-route email (email migration NOT included)

\$75 + gst